



Diocese of Toowoomba Catholic Education Privacy Statement

Diocese of Toowoomba Catholic Education (CET) is responsible for the administration of 31 Catholic primary and secondary schools and colleges across the Diocese of Toowoomba. This Privacy Statement applies to these schools and the Catholic Education Office (CEOT) and sets out how each school and the CEOT manages personal information provided to or collected by it.

CET is bound by the Australian Privacy Principles contained in the Commonwealth Privacy Act (1988).

CET may from time to time, review and update this Privacy Statement to take account of new laws and technology, changes to school and CEOT operations and practices and to ensure it remains appropriate to the changing school and CEOT environment.

What kinds of personal information does a school collect and how does a school or CEOT collect it?

The type of information schools and the CEOT collect and hold includes (but is not limited to) personal information, including health and other sensitive information, about:

- Students and parents and/or guardians (parents) before, during and after the course of a student's enrolment at the schools;
- Job applicants, staff members, volunteers and contractors; and
- Other people who come into contact with the school and CEOT.

Personal information you provide: A school will generally collect personal information held about an individual by way of forms filled out by parents or students, face-to-face meetings and interviews, emails and telephone calls. On occasions people other than parents and students provide personal information. The CEOT will have access to this information along with personal information that is collected from those who provide it to the CEOT directly.

Personal information provided by other people: In some circumstances a school or the CEOT may be provided with personal information about an individual from a third party, for example a report provided by a medical professional or a reference from another school.

Exception in relation to employee records: Under the Privacy Act, the Australian Privacy Principles do not apply to an employee record. As a result, this Privacy Statement does not apply to CET's treatment of an employee record where the treatment is directly related to a current or former employment relationship between the school and employee.

How will a school or the CEOT use the personal information you provide?

A school or CEOT will use personal information it collects from you for the primary purpose of collection, and for such other secondary purposes that are related to the primary purpose of collection and reasonably expected, or to which you have consented.

Students and Parents: In relation to personal information of students and parents, schools primary purpose of collection is to enable the school to provide a quality Catholic Education to the student. This includes

satisfying the needs of parents, the needs of the student and the needs of CEOT and school throughout the whole period the student is enrolled at the school.

The purposes for which CEOT and its schools use personal information of students and parents include:

- to keep parents informed about matters related to their child's schooling through correspondence, newsletters and magazines;
- day to day administration
- looking after students' educational, social, spiritual and medical well-being;
- seeking donations and marketing for the school; and
- to satisfy CEOT and the school's legal obligations and allow schools and the CEOT to discharge its duty of care.

In some cases where a school requests personal information about a student or parent, if the information requested is not obtained, the school may not be able to enrol or continue the enrolment of the student or permit the student to take part in a particular activity.

Job applicants, staff members and contractors: In relation to the personal information of job applicants, staff members and contractors, CEOT and a school's primary purpose of collection is to assess and (if successful) engage the applicant, staff member or contractor, as the case may be.

The purposes for which CEOT and a school uses personal information of job applicants, staff members and contractors include:

- in administering the individual's employment or contract, as the case may be;
- for insurance purposes;
- seeking funds and marketing for schools; and
- to satisfy CEOT's and school's legal obligations, for example in relation to child protection legislation.

Volunteers: A school also obtains personal information about volunteers who assist the school in its functions or conduct associated activities, such as alumni associations, to enable the school and the volunteers to work together.

Marketing and fundraising: CEOT and schools treat marketing and seeking donations for the future growth and development of the school as an important part of ensuring that the school continues to be a quality learning environment in which students and staff thrive. Personal information held by a school may be disclosed to an organisation that assists in the schools fundraising, for example the School's Foundation or alumni organisation, Church and parish authorities or the Catholic Diocese of Toowoomba.

Exception in relation to related schools: The Privacy Act allows each school, being legally related to each of the other schools administered by CET to share personal (but not sensitive) information with other CET administered schools and colleges. Other schools administered by CET may then only use this personal information for the purpose for which it was originally collected by the CET school. This allows schools to transfer information between them, for example when a student transfers from one CET school to another.

Who might a school disclose personal information to?

A school may disclose personal information, including sensitive information, held about an individual to:

- another school;
- government departments;



- the School's parish;
- medical practitioners;
- people providing services to the school including specialists, visiting teachers, counsellors and sports coaches;
- recipients of school publications, such as newsletters and magazines;
- parents;
- anyone you authorise the school to disclose information to; and
- anyone to whom we are required to disclose information by law.

Sending information overseas: A school or CEOT may disclose personal information about an individual to overseas recipients, for instance, when storing personal information with "cloud" service providers which are situated outside Australia or to facilitate a school exchange. However, a school or CEOT will not send personal information about an individual outside Australia without:

- obtaining the consent of the individual (in some cases, the consent will be implied); or
- otherwise complying with the Australian Privacy Principles or other applicable privacy legislation.

How does a school and CEOT treat sensitive information?

In referring to 'sensitive information', a school and CEOT means: information relating to a person's racial or ethnic origin, political opinions, religion, trade union or other professional or trade association membership, philosophical beliefs, sexual orientation or practices, or criminal record, that is also personal information: health information and biometric information about an individual.

Sensitive information will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use or disclosure of sensitive information is allowed by law.

Management and security of personal information

CEOT and school staffs are required to respect the confidentiality of students' and parents' personal information and the privacy of individuals.

Each school and the CEOT has in place steps to protect the personal information the school and CEOT holds from misuse, interference and loss, unauthorised access, modification or disclosure by use of various methods including locked storage of paper records and password access rights to computerised records.

Access and correction of personal information

Under the Privacy Act, an individual has the right to obtain access to any personal information which CEOT or a school holds about them and to advise CEOT or the school of any perceived inaccuracy. There are some exceptions to this right set out in the Act.

Students will generally be able to access and update their personal information through their parents, but older students may seek access and correction themselves.

To make a request to access or update any personal information that CEOT or a school holds about you or your child, please contact the school's Principal in writing.

The school may require you to verify your identity and specify what information you require. The school or CEOT may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and



copying any material requested. If the information sought is extensive, the school or CEOT will advise the likely cost in advance. If the school or CEOT cannot provide you with access to that information, the school or CEOT will provide you with a written notice explaining the reasons for refusal.

Consent and rights of access to the personal information of students

CET respects every parent's right to make decisions concerning their child's education.

Generally, a school or CEOT will refer any requests for consent and notices in relation to the personal information of a student to the student's parents. A school or CEOT will treat consent given by parents as consent given on behalf of the student, and notice to parents will act as notice given to the student.

As mentioned above, parents may seek access to personal information held by a school or CEOT about them or their child by contacting the school's principal. However, there will be occasions when access is denied. Such occasions would include where the release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the school's duty of care to the student. A school or CEOT may, at its discretion, on the request of a student grant that student access to information held by the school about them, or allow a student to give or withhold consent to the use of their personal information, independently of their parents. This would normally be done only when the maturity of the student and/or the student's personal circumstances so warranted.

Enquiries and complaints

If you would like further information about the way CEOT or a school manages the personal information it holds, or wish to make a complaint that CEOT or a school has breached the Australian Privacy Principles, please contact the school's principal or Executive Director: Catholic Education Office. CEOT or the school will investigate any complaint and will notify you of a decision in relation to your complaint as soon as is practicable after it has been made.

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